

INFORMATION DATA PRODUCTS

SPRING NEWS

VOLUME 1, ISSUE 1

VOIP-NETWORKING AND MICROSOFT

Information Data Products has now become a distributor for Microsoft Response Point IP PBX's. With products now available from both D-Link and Syspine, the new Response Point phone systems promise a lot of unique features for small businesses.

- Voice recognition for outbound calling
- Voice responses for inbound callers
- Load Microsoft Outlook address books directly into your telephone
- Remotely access and call to anyone in your entire address book
- Read your voicemail through E-mail
- Have your customers ask for their representative by name or department for faster service
- Screen pop-ups show caller details.
- Incoming call notifications on your PC
- Email notification of voicemail



Call 973-442-9990

**and ask for a Response Point
representative**

SPECIAL POINTS OF INTEREST:

- *IDPC teams with Microsoft to offer Response Point*
- *IDPC is a proud distributor of Talkswitch*
- *Incredible deals on Cisco refurbished hardware. Hurry before their all gone*
- *Patton Electronics VoIP solutions*
- *Looking for Broadband routers? You've come to the right place*

ABOUT VOIP-NETWORKING

VOIP-Networking.com is a division of Information Data Products. This division was formed to allow us to provide the highest quality service and support that IDPC customers have come to know. Our sales and service representatives are ready to assist you with any questions you may have about IP telephony.

Call us regarding purchasing refurbished phones to add to your current system, or to replace your current system allowing you to take advantage of today's newest VoIP technology. Whatever your needs may be, you will always find someone available to discuss your situation and make recommendations to improve your business.

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VOIP-NETWORKING.COM AND TALKSWITCH A PARTNERSHIP FOR YOU

VOIP-Networking has become a distributor for Talkswitch IP-PBX's. After reviewing several different products we feel Talkswitch offers one of the best values for our customer.

Talkswitch Features at a glance

- **Auto attendants:** Greet callers with messages that offer touchtone choices and connect them to extensions. It's like having a receptionist 24 hours a day.
- **Music on hold:** Play music or custom-made announcements for callers on hold—with or without extra audio equipment.
- **Ring groups:** Send calls to all extensions in a department.

- **Call detail record logging:** Track inbound and outbound calling, length of calls, and use call accounting for billing of professional services.
- **Mode scheduling:** Handle incoming calls differently at different times or days. TalkSwitch handles calls professionally during and after regular business hours.
- **Distinctive ring:** Handle different kinds of calls in different ways. TalkSwitch supports telephone company distinctive ring features

TalkSwitch comes in many different models so you only need to buy as big of a system that is right for you.

Please call us to discuss which one would be best for your business.



Great systems, small prices
- compare the cost of
TalkSwitch to other systems
on the market and
you'll see.
[Complete phone systems](#)
from US\$695

WHAT IS VOIP?

VoIP is one of the most confusing acronyms in the IT marketplace today. If you ask 5 different people you are likely to get 5 different answers. VoIP can be Voice over the Internet. IP Telephony over a point-to-point link, Video over the internet, voice to text (voicemails as emails), and many others. One company can be using VoIP by having a Point-to Point connection (T1) directly to an Internet telephony Service Provider (ITSP). While the next com-

pany can have a Single broadband connection with an IP PBX connecting directly to a SIP provider. Or several different scenarios.

No matter what version of IP telephony you decide to go with. There are professionals who are willing to assist you with choosing the correct one for your business. A little guidance now can go a long way to making your deployment efficient and cost effective.

IT IS PREDICTED
THAT IN THE NOT
DISTANT FUTURE,
ALL TELEPHONE
COMMUNICATIONS
WILL BE VOIP

IDPC AND M5 NETWORKS

IDPC is pleased to announce that it is now a partner with M5 Networks. M5 is a leader in the hosted PBX field and will allow us to offer companies the newest in VoIP technology and capabilities.

M5 is a fully secure network guaranteeing Quality of service (QOS) as well as security by utilizing point to point connections with encrypted data .

Some of the Major benefits of M5 include:

- No on-site PBX to maintain or configure
- No need to worry about trained technicians on staff to solve problems
- 99.999% phone system uptime
- 100% Cisco Systems solution
- One bill for your voice and data



SECONDARY MARKET HARDWARE IS NOT ALL THE SAME

Many people read in the headlines today about the problem with the Cisco marketplace being flooded with inferior counterfeit equipment.

While this is a major problem, our company has banded together in an alliance with other responsible companies in our industry to try to allay the fears of our clients.

We will thoroughly inspect and test all equipment we sell to verify the quality, and guarantee it's performance.

Much of the equipment sold by IDPC is either lease returns, or excess hardware from major companies that is no longer needed.

Quite frequently this equipment is unused but the boxes have been open for inventory audits.

Because of this we do not sell this equipment as new but rather as "new opened box" allowing us to pass a substantial discount onto you, the customer.

Let us show you how saving money on quality refurbished hardware can stretch your budget.

We also take equipment in on trade !



Cisco 1721
Refurbished router
with WIC-1DSU-T1

PATTON ELECTRONICS VOIP SOLUTIONS

Patton Electronics is a US manufacturer of all types of networking solutions.

Their Smartnode series of IAD's, Analog Gateways, and Enterprise Session Border Routers, offer a complete package solution.

Patton offers models with multiport FXS/FXO, and T1/PRI trunking.

Be sure to ask your representative for information about Patton Electronics, and what they have to offer your business. You might be pleasantly surprised that you do not need to spend a fortune to get enterprise features.

Contact us, and we'll send you the IDP / Patton Electronics VoIP Product Guide.

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IS A PATTON
AUTHORIZED
DISTRIBUTOR

D-LINK ANNOUNCES NEW IP-PBX

D-link, one of the worlds largest manufacturers of networking hardware, has announced the release of their Microsoft Response Point compatible IP PBX.

This "newest technology" IP PBX is the lowest cost solution to work with Microsoft's software platform.

Easy to buy and install bundles are ready to ship now. Call us and ask for our Response Point sales team.

VoiceCenter IP Phone	\$ 139.
VoiceCenter 5-phone bundle	\$2,499.
VoiceCenter 10-phone bundle	\$3,199.
VoiceCenter 4port PSTN gateway	\$ 339.

All bundle packages include PBX, phones and gateway. Additional gateways may be added.

D-Link

Building Networks
for People

INFORMATION DATA PRODUCTS

353 Richard Mine Rd
Wharton NJ 07885

Phone: 973-442-9990

Fax: 973-442-9991

E-mail: sales@IDPC.com

WEB SITES

WWW.IDPC.COM

WWW.DSL-WAREHOUSE.COM

WWW.VOIP-NETWORKING.COM

QUALITY * PRICE * SUPPORT

Information Data Products is proud to offer our clients quality products and services.

Our vision is to supply our clients with products, solutions, and support that they can rely on.

- ◆ Information Data Products has been successful in providing quality new and refurbished networking hardware, at the lowest possible prices.
- ◆ DSL-Warehouse.com has become one the largest resellers of DSL, Broadband and Wireless hardware.
- ◆ VoIP-Networking.com is now in place to provide newest technology VoIP solutions.

Please offer us the opportunity to work with your company on your next networking needs.

BROADBAND / DSL ROUTERS

As DSL, Cable and Fiber connectivity continues to grow worldwide there are many new products on the market today.

One of the products most frequently asked for are Wireless Broadband routers. The ability to have all of your computers connect to each other in a home without needing to run wires or damage walls is an extremely attractive proposition.

However bear in mind that not all routers are created the same. There are products on the market that do very simple wireless connections with simple encryption. Other more advanced broadband routers come with (UTM) unified threat management. These units provide E-mail protection, Virus protection and the ability to monitor and log all of your network activity.

Which one you need entirely depends on what you want to accomplish.

Installing and updating virus protection on every PC in your network is cumbersome for many. Other features like website tracking, monitoring or logging maybe useful for your business.

Are you in a high density neighborhood and don't want your network browsing to become public knowledge? Then you might want to invest in a router with stronger wireless encryption

Whatever your needs, a call to us at DSL-Warehouse will allow you to speak with one of our knowledgeable sales staff who will help you choose the router that best suits your application.



4-Port Wireless ADSL2+
Modem / Router
Gateway